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Customer details: Pineapple Contracts SATRA reference: FUR0250204 / 1638

Westmead

Aylesford Your reference: Maidstone

Kent

ME20 6XJ Date of report: 14 November 2016

Samples received: 23 September 2016

Issue 2

For the attention of: Neill Smith Date(s) work 23 September 2016 -

carried out: 10 November 2016

TECHNICAL REPORT

Subject: Testing a chair described by the customer as the 'SNUG Chair', to

BS EN 16139:2013 Test Level 1 and if successful carry on to Test Level 2.

Conditions of Issue:

This report may be forwarded to other parties provided that it is not changed in any way. It must not be published, for example by including it in advertisements, without the prior, written permission of SATRA.

Results given in this report refer only to the samples submitted for analysis and tested by SATRA. Comments are for guidance only.

Tests marked ≠ fall outside the UKAS Accreditation Schedule for SATRA. All interpretations of results of such tests and the comments based upon them are outside the scope of UKAS accreditation and are based on current SATRA knowledge.

A satisfactory test report in no way implies that the product tested is approved by SATRA and no warranty is given as to the performance of the product tested. SATRA shall not be liable for any subsequent loss or damage incurred by the client as a result of information supplied in the report.

Please note uncertainty of measurement has not been applied to the results in this report. SATRA uncertainty of measurement values are available on request.

Report signed by: Geoff Bindley

Position: Department Manager

Department: Furniture and Floor Coverings

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e address.





ASSESSMENT OF THE SNUG CHAIR

As requested by Pineapple Contracts, SATRA have assessed the 'SNUG Chair', submitted as detailed below.

SAMPLE SUBMITTED

Sample reference: SNUG Chair

Date received: 23 September 2016
Testing completed: 10 November 2016
Testing conducted by: Peter Westley
Reported by: Peter Westley

TESTS CARRIED OUT

BS EN 16139:2013 – Test Level 2 – Furniture – Strength, durability and safety - Requirements for non-domestic seating (for adults weighing up to 110kg)

NOTE: This test sample was also tested to BS EN 16139:2013 Test Level 1 (prior to Test Level 2)

RESULTS

SNUG CHAIR

BS EN 16139:2013 (Test Level 2)

| Clause | Test Description | Result |
|--------|--|--------|
| 4 | Safety | |
| 4.1 | General | |
| a) | Accessible corners rounded or chamfered | Pass |
| b) | Edges of seat, back and arm rests rounded | Pass |
| c) | Edges of handles rounded or chamfered | N/A |
| d) | All other edges free of burrs and/or sharp edges | Pass |
| e) | Ends of hollow components closed or capped | N/A |
| e Ho | Movable / adjustable parts have a safe design | N/A |
| 10 | Unintentional loosening of load bearing parts | Pass |
| SER | Lubricated parts protected against user soiling | N/A |
| 4.2 | Shear and Squeeze Points | |
| 4.2.1 | Shear and squeeze points when setting up and folding | N/A |
| 4.2.2 | Shear and squeeze points under influence of powered mechanisms | N/A |
| 4.2.3 | Shear and squeeze points during use | Pass |

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Signed: Singly,





Continued

| Clause | Test Description | Result |
|--------|---|---------------------|
| 4.3 | Stability (see Table 2) | |
| 4.3.1 | General | Pass |
| 4.3.2 | Swivelling chairs (BS EN 1335-2:2009 & BS EN 1022:2005) | N/A |
| 4.3.3 | Non swivelling chairs (BS EN 1022:2005 only) | Pass |
| 4.4 | Rolling Resistance of the Unloaded Chair | N/A |
| 4.5 | Safety of Construction (see Table 1) | Pass |
| 5 | Safety, Strength and Durability (see Table 1) | Pass |
| 6 | Test Methods (see Table 1) | |
| 7 | Information for Use | N/T (see Note 1) |

BS EN 16139:2013 (Test Level 2) - Table 1

| Clause 6 | Strength & Durability Tests | Result | |
|---------------------------------|---|----------------------|--|
| BS EN 1728:2012, 6.4 | Seat and back static load | Pass | |
| BS EN 1728:2012, 6.5 | Seat front edge static load | Pass | |
| BS EN 1728:2012, 6.6 | Vertical static load on back | Pass | |
| BS EN 1728:2012, 6.8, 6.9 | Foot rail/rest and leg rest static load | N/A | |
| BS EN 1728:2012, 6.10 | Arm sideways static load | N/A | |
| BS EN 1728:2012, 6.11 | Arm downwards static load | N/A | |
| BS EN 1728:2012, 6.13.1, 6.13.2 | Vertical upwards static load on arm rests | N/A | |
| BS EN 1728:2012, 6.17 | Seat and back durability | Pass (see Note 2) | |
| BS EN 1728:2012, 6.18 | Seat front edge durability | Pass (see Note 2) | |
| BS EN 1728:2012, 6.20 | Arm durability | N/A | |
| BS EN 1728:2012, 6.21 | Foot rest durability | N/A | |
| BS EN 1728:2012, 6.15 | Leg forward static load | N/A | |
| BS EN 1728:2012, 6.16 | Leg sideways static load | N/A | |
| BS EN 1728:2012, 6.24 | Seat impact | Pass | |
| BS EN 1728:2012, 6.25 | Back impact | Pass | |
| BS EN 1728:2012, 6.26 | Arm impact | N/A | |
| BS EN 1728:2012, 6.27.1 | Drop test (multiple seating) – TL 2 only | N/A | |
| BS EN 1728:2012, 6.14 | Auxiliary writing surface static load | N/A | |
| BS EN 1728:2012, 6.22 | Auxiliary writing surface durability | N/A | |

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Signed: June Lly





BS EN 16139:2013 – *Table 2* (BS EN 1022:2005 Non-Swivelling Chair Stability Requirements)

| Clause | Test Description | Result | |
|--------|--|----------------------|--------|
| 6 | All Seating | Before* | After* |
| 6.2 | Forwards Overbalancing, all seating | Pass (see Note 3) | Pass |
| 6.3 | Forwards Overbalancing for seating with footrest | N/A | N/A |
| 6.4 | Sideways Overbalancing, all seating without arms | Pass (see Note 3) | Pass |
| 6.5 | Sideways Overbalancing, all seating with arms | N/A | N/A |
| 6.6 | Rearwards Overbalancing, all seating with backs | Pass (see Note 3) | Pass |
| 7 | Seating with Variable Geometry | | |
| 7.3 | Tilting Chairs | | |
| 7.4 | Rocking Chairs | | |
| 7.5 | Reclining Chairs with Footrest | N/A | N/A |
| 7.6 | Footrest test | | |
| 7.7 | Reclining Chairs without Footrest | ~ ~() \ | 14 - |

^{*} The acceptance criteria of BS EN 16139:2013 requires that the applicable stability test(s) shall be carried out after the applicable strength and durability tests (see Table 1) but, following the order of the standard, they can also be carried out prior to the Table 1 tests.

N/A denotes clause 'Not Applicable'. N/T denotes clause 'Not Tested'.

COMMENTS

- Note 1: As no "Information for use" was supplied, the sample was not assessed against the requirements of this Clause.
- Note 2: The durability cycles from Test Level 1 testing were carried over for the Test Level 2 testing, e.g. 100,000 + 100,000 = 200,000.
- Note 3: The 'After' stability test results from the Test Level 1 testing were carried over for the 'Before' stability test results of Test Level 2.

CONCLUSION

The 'SNUG Chair', supplied for testing by Pineapple Contracts, has satisfied the relevant requirements of BS EN 16139:2013 – Test Level 2 – "Furniture – Strength, durability and safety Requirements for non-domestic seating", except for Clause 7 (Information for use).

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Signed: Singly







Front view of the 'SNUG Chair'

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Signed: June Bluy







Side view of the 'SNUG Chair'

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Signed: Jundley,







Rear view of the 'SNUG Chair'

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Signed: Jundley,





TERMS AND CONDITIONS OF BUSINESS

GENERAL

Work done or services undertaken are subject to the terms and conditions detailed below and all other conditions, warranties and representations, expressed or implied are hereby excluded.

Prices are based on current material and production costs, exchange rates, duty and freight and are subject to change without notice.

3. **DELIVERY ESTIMATES**

Delivery estimates are made in good faith and date from receipt of a written order and full information to enable us to proceed. While SATRA or its subsidiaries (hereafter referred to as "SATRA") make every effort to fulfil them, such estimates are subject to unforeseen events and if not maintained, cannot give rise to any claim. Offers "ex stock" are subject to prior sale.

CANCELLATION AND RETURNS

Cancellation of orders for goods, services, training or consultancy is only acceptable by prior agreement of SATRA and a charge will normally be made.

5. **CLAIMS**

Claims for errors, shortages etc should be notified within 10 days of date of receipt. In the event of goods damaged in transit, packing materials should be retained for examination; otherwise no liability can be accepted.

Payment terms are net 21 days from date of invoice. Failure to comply with the terms of payment may result in delayed delivery of goods and services and a review of the Customer's credit account. Should the customer become subject to an administration order, or becomes bankrupt or goes into liquidation, SATRA has a right to cancel any contract and discontinue any work. SATRA reserves the right to adjust US Dollar and Euro sales price where customer exceeds credit terms and where the exchange rate has moved more than 10% since invoicing.

RETENTION OF TITLE

All goods remain the property of SATRA until paid in full. Under no circumstances will a customer's purchase order override SATRA's Retention of Title clause. In the case of software, the ownership of the software remains with SATRA. Payment of invoices in full will entitle the customer to use the software under licence until (a) they cease to be a member of SATRA or (b) they cease trading. In both instances, the licence shall then revert to SATRA.

All goods manufactured by SATRA are guaranteed both as regards material and workmanship. Any part returned carriage paid, within twelve months from date of supply and found defective, will be repaired or replaced at SATRA's option free of charge. SATRA admits no liability for loss, damage or delay consequent on any defect in any goods supplied by SATRA.

Results given in test reports refer only to samples submitted for analysis and tested by SATRA. A satisfactory test report in no way implies that the product tested is approved by SATRA and no warranty is given as to the performance of the product tested. SATRA shall not be liable for any subsequent loss or damage incurred by the Customer as a result of information supplied in a test report.

TEST SAMPLES

Unless otherwise agreed in advance, test samples will be disposed of 6 weeks after the date of the final report. If required, samples can be returned at the Customer's expense.

RESPONSIBILITY

Every effort is made to ensure accuracy in description, drawings and other information in correspondence, catalogues, etc but no warranty is given in this respect and SATRA shall not be liable for any error therein. SATRA carries out all tests and/or advises only on the basis that the same are carried out, made or given without any responsibility whether for negligence or otherwise. SATRA and its servants or agents will not be liable for any damage or loss direct or indirect of whatsoever kind, whether or not the same results directly or indirectly from negligence on the part of SATRA or its servants or agents.

CONFIDENTIALITY

Unless specifically excluded in the terms of an individual contract between SATRA and its Customer, the following shall apply to all reports, advice, drawings, photographs, specifications or data:

- The above shall not be disclosed to third parties or used in litigation without the consent of SATRA.
- Where SATRA has given consent to disclosure, the Customer shall draw the attention of the third party to these terms of business and the basis on which SATRA undertakes test, reporting and advising. The Customer shall indemnify SATRA for any failure to do so.

 The above items are submitted to the Customer as confidential documents. Confidentiality shall continue to apply after completion of the
- business, but shall cease to apply to information or knowledge which may come into the public domain.

CONSTRUCTION AND ARBITRATION

The laws of England shall govern all contracts and the parties submit to exclusive jurisdiction of the courts of England, unless otherwise

Issue Date: 1st October 2009

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Signed: